Ryan Tran

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EDUCATION

Old Dominion University | Bachelor of Science in Computer Science Degree   December 2023
- GPA: 3.5/4.0

Coursework: Data Structures, Algorithms, Database Concepts, Object-Oriented Programming and Design

SKILLS

Languages: Java, Python, Typescript, Javascript, C++
Web Development: HTML, CSS, React, NextJs, AngularJS, NodeJS, Vercel
Database Technologies: SQL, NoSQL, MongoDB, PostgreSQL, MySQL

PROJECTS

Weather App |ReactJS, Javascript, HTML, CSS
- Created a weather application that allows users to search for weather condition, temperature, humidity, and wind speed based on city name.
- Used Open Weather Map API to obtain real-time weather data and Vercel for website deployment.

OrderUP Food Delivery App|ReactJS, Javascript, CSS, MongoDB
- Developed and designed a full stack food delivery application for users to place orders from app and implement Stripe system for payment.
- Created a frontend website with Javascript and CSS, set up MongoDB Atlas for database, created admin panel with ReactJS, and used Express for backend server.

Website Portfolio http://ryanktran.com |NextJS, Typescript, CSS
- Developed a portfolio website to showcase personal projects, education, and work experience in addition to a blog feature and contact me page.

EXPERIENCE

Shift Leader   May 2020 - Current
Panda Express | Virginia Beach, VA
Responsible for leading the team when a manager is not present.
   Accomplishments:
- Led a team of 8+ employees per shift, improving overall team performance and reducing training time for new hires by 25% through effective on-the-job coaching.
- Trained and developed 10+ new team members, helping them progress to lead roles within six months and increasing internal promotion rates.

Computer Science Teaching Assistant   May 2022 - December 2023
Old Dominion University| Norfolk, VA
Taught basic and upper-level undergraduate computer science courses with class sizes averaging 20 students.
   Accomplishments:
- Collaborated with course staff to redesign the course materials for the 'Introduction to Programming with C++' class, integrating new coding challenges and interactive activities that enhanced student engagement.
- Assisted students in debugging code and troubleshooting technical issues during programming labs, reducing error rates by 30% and improving project submission timelines.

Geek Squad Advanced Repair Agent   August 2021 - December 2023
Best Buy | Virginia Beach, VA
Identifies and offers technology related, solution-based recommendations to solve customer needs.
   Accomplishments:
- Troubleshot system failures and bugs and provided solutions to restore functionality, resolving 95% of cases on the first attempt, leading to a 20% increase in customer satisfaction.
- Trained and mentored five junior agents, improving team-wide repair accuracy by 15% and decreasing escalations by 25%.